



Queen Ann Road, Barton Hill,  
Bristol, BS5 9TX  
Tel: 0117 903 0407  
Web: [bartonhillbristol.org](http://bartonhillbristol.org)  
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## Parent Conduct Contract

All members of the school community are expected to be safe, kind and respectful.

### Be safe:

- Responding to information in a calm manner. If you are upset about something, don't speak to the member of staff, or ring the office, immediately. Wait until you are calm and *then* contact the school to speak to, or arrange an appointment with, the Principal.
- Talking to people in a way that is non-confrontational and non-threatening. This includes not making allegations or threats towards people.
- Using a voice that is quiet and not shouting. This includes in person and on the phone.
- Making sure that body language is safe. This includes not pointing at, hitting or touching other people in a way that is threatening or intimidating.
- Arranging meetings with members of staff through the school office to discuss any issues in a calm manner.

### Be kind:

- Understanding that members of staff work hard to benefit all children.
- Acknowledging when people have been helpful.
- Greeting people in a positive manner around the school.
- Being kind and friendly to your own and other children around the school.

### Be respectful:

- Using kind words: not swearing or using words that are threatening.
- Listening to others without interruption during a conversation.
- Accepting the decision of the school professionals on matters of education, school policy or behaviour issues.
- Following the school complaints policy if you have a concern about something in school.
- Not making allegations against staff unless through the Principal, remembering to keep them confidential.
- Treating everyone with dignity and respect regardless of gender, ethnicity, religious belief or sexual orientation.



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These expectations are to be upheld by every member of the school community. They help keep the school a place where everyone can achieve, everyone can learn and where everyone feels that they belong. Any concerns will always be listened to when they are raised in a safe, kind and respectful manner.